4 **(a)** Explain **two** ways the information in the government report outlined in Appendix 3 might affect Jemi's restaurant.

Way 1: .....

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Explanation: .....

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Way 2: .....

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Explanation: .....

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[8]

(b) Consider the following **two** methods of motivation that Jemi could use. Which method should Jemi choose to use? Justify your answer.

- Job enrichment
- Discount on meals in Jemi's restaurant

Job enrichment: .....

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Discount on meals in Jemi's restaurant: .....

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Recommendation: .....

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[12]