

1 RSL manufactures paint using flow production. Last year it produced 10 million litres of paint. RSL has 6 managers and 80 employees working in its factory. The managers use different leadership styles. RSL uses email and telephone calls as its methods of internal communication. The Operations Manager wants to understand why some manufacturing businesses are relocating their operations to other countries.

(a) Identify **two** benefits to a business of using flow production.

Benefit 1:

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Benefit 2:

..... [2]

(b) Identify **two** reasons why people work.

Reason 1:

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Reason 2:

..... [2]

(c) Outline **one** advantage of RSL using each of the following methods of internal communication.

Email:

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Telephone calls:

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..... [4]

(d) Explain **two** leadership styles RSL's managers might use.

Leadership style 1:

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Explanation:

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Leadership style 2:

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Explanation:

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..... [6]

(e) Explain **two** factors a manufacturing business should consider when relocating its operations to another country. Which factor is likely to be the most important? Justify your answer.

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