

Human resource management (A Level)

A-Level Business · Vocabulary

| English | 中文 | Pinyin |
|-----------------------------|----------|----------------------------------|
| organisational structure | 组织结构 | zǔ zhī jié gòu |
| hierarchy | 层级 | céng jí |
| chain of command | 指挥链 | zhǐ huī liàn |
| span of control | 管理幅度 | guǎn lǐ fú dù |
| centralisation | 集权 | jí quán |
| decentralisation | 分权 | fēn quán |
| delaying | 精简层级 | jīng jiǎn céng jí |
| matrix structure | 矩阵结构 | jǔ zhèn jié gòu |
| delegation | 授权 | shòu quán |
| accountability | 问责 | wèn zé |
| communication | 沟通 | gōu tōng |
| sender | 发送者 | fā sòng zhě |
| medium | 媒介 | méi jiè |
| receiver | 接收者 | jiē shōu zhě |
| feedback | 反馈 | fǎn kuì |
| barrier | 障碍 | zhàng ài |
| leadership style | 领导风格 | lǐng dǎo fēng gé |
| leader | 领导 | lǐng dǎo |
| autocratic | 专制型 | zhuān zhì xíng |
| democratic | 民主型 | mín zhǔ xíng |
| paternalistic | 家长式 | jiā zhǎng shì |
| laissez-faire | 放任型 | fàng rèn xíng |
| emotional intelligence | 情商 | qíng shāng |
| human resource management | 人力资源管理 | rén lì zī yuán guǎn lǐ |
| hard HRM | 硬性人力资源管理 | yìng xìng rén lì zī yuán guǎn lǐ |
| soft HRM | 软性人力资源管理 | ruǎn xìng rén lì zī yuán guǎn lǐ |
| workforce planning | 人力规划 | rén lì guī huà |
| management of change | 变革管理 | biàn gé guǎn lǐ |
| employer-employee relations | 劳资关系 | láo zī guān xì |
| trade union | 工会 | gōng huì |
| collective bargaining | 集体谈判 | jí tǐ tán pàn |
| industrial action | 劳工行动 | láo gōng háng dòng |
| strike | 罢工 | bà gōng |